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QUALITY & ENVIRONMENTAL POLICY

Our Vision is to be a pioneering Company in the Engineering Consulting sector in Greece, providing quality Structural Design and Engineering Consultant services. Our integrated Quality & Environmental policy at **DENCO Structural Engineering P.C.** consists in principle on the full satisfaction of our Clients, through the continuous improvement of the quality of the provided services to achieve full coverage of their needs.

To this end, **DENCO Structural Engineering P.C.** applies an integrated Quality and Environmental Management System per the **ISO9001:2015** & **ISO14001:2015** Standards, fully harmonized with its requirements and objectives, aiming at controlling and reducing the environmental impact of its activities.

All of us at **DENCO Structural Engineering P.C.** commit to faithfully applying and constantly improving the efficiency of our integrated Quality & Environmental Management System, with a view to pollution prevention, compliance check with relevant legislation and Standards, and continuous improvement of its environmental performance. For this purpose, the company has recorded the environmental aspects arising from its activities and has set goals and objectives for everything that has been identified as significant.

Ensuring the continuing effectiveness and suitability of the integrated System is achieved through control of the implementation of processes both internally, and as far as suppliers & associates are concerned through periodic reviews. **DENCO Structural Engineering P.C.** commits to the continuous training of its employees so that they have the required proficiency for their position in the company.

Our Strategy: At **DENCO Structural Engineering P.C.** we believe in value creation through sincerity, professionalism, integrity and ongoing development. The preservation of these values constitutes an integral part and the fundamental principle of our strategy.

Our philosophy focuses on providing quality Consulting Engineering services. **DENCO Structural Engineering P.C.** aims at:

- ✓ excellent quality of service
- ✓ eliminating failures or deficiencies during the design of projects
- ✓ developing strategic partnerships
- ✓ consistently fulfill our promises to our clients
- ✓ ongoing improvement of client satisfaction
- ✓ constant improving of our company position in the business market
- ✓ substantiated search for the causes of problems and weaknesses, so as to determine and implement the necessary corrective actions in order to eliminate the probability of recurrence.

The overall application of the principles of the system is ensured through the continuous updating and training of the staff at all levels, with the main purpose of creating the relevant awareness of the aims and philosophy of the system.

We believe that all the above result to not only the best possible image of the company in the Engineering Consulting industry, but also to a sense of pride and satisfaction for all of us who are working for the progress of the company.

This Policy has been communicated to all employees and associates, is available to the public, and is reviewed and revised during the annual review by the Management.

The Management

